Block Captain Responsibilities

1. Serve as **a point of contact for neighbors** regarding issues of safety in the neighborhood;
2. **Support neighbors** in addressing concerns, as appropriate, namely through:
   1. Providing a copy of the City’s “When to Call Guide,” if applicable to the concern
   2. Sharing concerns with the NW Coordinator and other Block Captains if there is a need to address a concern more broadly;
3. **Meet periodically** (quarterly or as needed) to share any concerns, contribute to monitoring any persistent issues, and to problem-solve;
4. As appropriate and necessary, participate with the NW Coordinator and other Block Captains in communicating and problem-solving with:
   1. Our Neighborhood Resource Officer and/or other members of the WPD
   2. The BLRA Board;
5. In **support of the mission of CERT** and under the direction of our CERT Leads, check on the well-being of neighbors prior to, during, and/or after a community-wide emergency ; and
6. **Respect the boundaries of the NW.**  Block Captains do not:
   1. Patrol the neighborhood
   2. Intervene directly in stopping illegal behavior.